APPIAN SUPPLEMENTAL TERMS

Infrequent User (403-17500):

Cloud Subscription - A Cloud Infrequent User is a user that accesses a single application no more than four times per month. If a Cloud Infrequent User's access extends from one day to another, each day counts as an access.

On-Premises Infrequent User (402-17500):

On Premises Term License - An On Premises Infrequent User is allowed to access a single application up to four times per month. If an On-Premises Infrequent User's access extends from one day to another, each day counts as an access.

Input-Only External User (403-16500):

Cloud Subscription - A Cloud Input-Only External User is a person external to Subscriber's organization who may use the Cloud Offering to submit forms or requests only to a single Appian application. Cloud Input-Only External User may not engage in approval processes, complete tasks, or use the Cloud Offering for any purpose other than form submission.

Input-Only External User(402-16500):

On-premise License - An On-Premises Input-Only External User is a person outside of Customer's organization that may use the Appian Software to submit forms or requests only to a single Appian application. On-Premises Input-Only External Users may not engage in approval processes, complete tasks, or use the Appian Software for any purpose other than form submission.

Appian RPA Terms (SKU 403-27000, 403-25000, 402-25000):

Appian RPA Subscription. The Appian RPA Subscription grants Subscriber a license to use the Appian RPA Software pursuant to the same license terms and conditions that apply to Subscriber's license to use the Cloud Offering, subject to the following additional terms and restrictions. The Appian RPA Software contains four components: (1) the Appian RPA Console, a cloud based application which Subscriber may use and access over the Internet to deploy new robotic processes, manage resources, review data and metrics, and configure platform settings; (2) the Appian RPA Server, a cloud based service that Subscriber can use and access over the Internet to execute robotic processes and deploy RPA code; (3) the Appian RPA integrated developer environment, which Subscriber can install on Subscriber's computers and/or servers to develop Appian RPA robots; and (4) Appian RPA Agents, which Subscriber can download, install and deploy on Subscriber's computers and/or servers. Subscriber may use the Appian RPA Subscription to deploy an unlimited number of Appian RPA Robots. Additional cloud infrastructure may be necessary to deploy additional Appian RPA robots, and must be purchased separately.

Subscription and Usage Requirement. Subscriber may only use the RPA Software in connection with applications built on the Cloud Offering and during Subscriber's license to use the Cloud Offering.

Support. Any material non-conformity between the operation of the Appian RPA Software and Appian's corresponding documentation is considered an Issue and subject to resolution under Appian's Service Level Agreement. Subscriber is responsible for correcting defects in the Appian RPA robots created by Subscriber and its contractors. Notwithstanding anything to the contrary in the Service Level Agreement, Appian may, without liability to Subscriber, conduct scheduled downtime on the Appian RPA Software for up to ten (10) minutes each day. Appian will make reasonable efforts to schedule such maintenance at times that will minimize the impact on its subscribers' authorized use of the Appian RPA Software.

Deprecated payment terms.

Appian RPA Billing and Cancellation Terms. Notwithstanding any other payment terms in this Order Form, the Appian RPA Subscription will be invoiced on a quarterly basis . The first payment is due on the Effective Date. Subscriber may cancel its Appian RPA Subscription effective ninety (90) days after written notice of cancellation to Appian. Provided further, however, that Subscriber is required to pay fees through the effective date of the termination occurs.

Appian Process Mining - Unlimited Processes (On-Premise) (SKU 402-41005)

Appian Process Mining Unlimited Process License. The Appian Process Mining Unlimited Process License allows Customer's Process Mining Users to access and use the Appian Process Mining Software (the functionality of which is defined at docs.appian.com) an unlimited number of times and without limit on the number of processes mined and analyzed or the number of systems, logs, or attributes connected to the Appian Process Mining Software. Customer may provision the number of Process Mining Users that are reasonably necessary to engage in process mining discovery and analysis. Except as set forth in this Order Form, Customer's use of the Appian Process Mining Software shall be subject to the same terms and conditions are as applicable to the low-code platform Appian Software.

Appian Process Mining – Per Process (On-Premise) (SKU 402-41100)

License Period. The License Period begins on the Order Effective Date, unless a Start Date is stated in the Order Terms above, and continues for the number of months set forth above.

Payment. The Annual Fees set forth above are due annually, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Appian Process Mining Per Process License. An Appian Process Mining Per Process License allows Customer's Process Mining Users to install, access and use the Appian Process Mining Software (the functionality of which is defined at docs.appian.com) an unlimited number of times to discover and analyze the number of Processes set forth in the line items above. A "Process" is defined as connected actions of humans or systems related to a business purpose, involving up to three (3) customer systems. Customer may provision the number of Process Mining Users that are reasonably necessary to engage in process mining discovery and analysis. Except as set forth in this Order Form, Subscriber's use of the Appian Process Mining Software shall be subject to the same terms and conditions are as applicable to the low-code platform Appian Software.

Process Mining User Definition. A Process Mining User is a User that may access and use the Appian Process Mining Software. Process Mining Users may not access or use the Appian Software (the Appian low-code platform) unless separately licensed to do so.

Appian Process Mining Software Definition. Appian Process Mining Software means the software used to engage in process mining as described at docs.appian.com and made available in object code format to Customers. Appian will support the Appian Process Mining Software in the same manner as the low-code platform Appian Software as set forth in the Agreement, except that some support features are available with respect to the Appian low-code Appian Software only, as described at docs.appian.com.

Appian Unlimited - Three Application Builder Users - One Year (SKU 402-43000)

Appian Unlimited License Definitions. "Appian Unlimited Builder License Period" The Appian Unlimited Builder License Period is the period set forth in the Appian Unlimited - Application Builder License line item above.

"Application Builder" An Application Builder is a User with access to the designer environment of the Appian Software that creates and revises applications, objects, and integrations and provisions Users and user groups. Customer may not activate and deactivate Application Builder accounts for the purposes of sharing those accounts among multiple Users, although Customer may re-assign Application Builder accounts if the person assigned that account is permanently re-assigned, terminates their employment, or is similarly unable to continue in their capacity as an Application Builder. User accounts created solely for testing purposes only do not count toward the Application Builder account limit.

"Licensed Deployment" means the applications, objects, user groups, integrations and other outputs of the Appian Designer configured during the Appian Unlimited Builder License Period.

Appian Unlimited License. The Appian Unlimited License permits Customer to provision up to the number of Application Builders set forth in the line item(s) above to write an unlimited number of applications that may be deployed to an unlimited number of Users within Customer's organization, or external customers of Customer's business during the Appian Unlimited Builder License Period. At the end of the Appian Unlimited Builder License Period, should Customer choose to continue to use the applications deployed during the Appian Unlimited Builder License Period, the Customer will engage in the documentation process described below.

Appian Unlimited License Limitations. The Appian Unlimited License is subject to the following limitations: (a) during the Appian Unlimited Builder License Period, the only new application development that may occur on Customer's instances of the Appian Software must be pursuant to the Appian Unlimited License; (b) Customer may not import pre-existing applications, pre-built solutions or accelerators into the Appian Software as a part of the Appian Unlimited License; (c) Customer must maintain pre-existing Licenses to the Appian Software during the entire License Period of this Order Form.
Documentation of Licensed Deployment. At the end of the Appian Unlimited Builder License Period, Customer shall provide Appian with a description of the Licensed Deployment, including the name and functions of the applications, the identity of the User groups for the Licensed Deployment, and each User group's usage of the Licensed Deployment. Provided further, however, that an application or workflow that is in wireframe condition or not substantially completed prior to the end of the Appian Unlimited Builder License Period shall not be considered part of the Licensed Deployment. Appian shall have the right to inspect the Licensed Deployment for conformance with this paragraph.

External User Flowdown Terms. Prior to Customer choosing to making the Appian Software available to Users external to Customer's organization, Customer must require that each such external end user agree to terms of use that, at minimum, include restrictions that (a) prohibit such external end user from using them in an unlawful manner; (b) prohibits such user from reverse engineering or otherwise violating Appian's intellectual property rights in the Appian Software; and (c) disclaims any liability on Appian's behalf for such external user's use of the application(s) and Appian Software.

Usage After License Period. In order to use the Licensed Deployment after the term of the Initial Term, Customer will need to purchase an Appian Unlimited Ongoing Usage License. The Annual Fees for such Appian Unlimited Ongoing Usage License shall be set at the fees set forth in the line item for the Appian Unlimited License above in accordance with the then current GSA Schedule Pricelist, , plus applicable fees for Maintenance Services. The Appian Unlimited Ongoing Usage License permits Customer to (a) replace Users of the License Deployment as they are transferred, reassigned, or terminated, or add additional Users to User groups created during the Initial Term; (b) revise the License Deployment to correct defects in the way the applications work relative to their design; (c) revise the License Deployment to take advantage of new features of the Appian Software; (d) redesign the user interfaces of the License Deployment; (e) re-factor or redesign portions of the License Deployment to increase Appian Software responsiveness; (f) create replacement integrations for integrations used in the License Deployment; and (g) make modifications of applications in the License Deployment that do not either add material new subject matter or material new numbers of users. Customer may not use the Appian Designer except as set forth in this paragraph unless Customer obtains a new license to the Appian Software for such usage.

Cloud Subscription - Application Input-Only User (SKU 403-12500)

Cloud Application Input Only User Subscription. A Cloud Application Input Only User Subscription is a User (internal to Subscriber's organization or external) who may use the Cloud Offering to submit forms or requests only to a single Appian application and view their submissions in the Cloud Offering. Cloud Application Input Only Users may not engage in approval processes, complete tasks, or use the Cloud Offering for any purpose other than form submission and viewing.
External Application Input Only User Flowdown Terms. To the extent that an Application Input Only User is external to Subscriber's organization, each such User shall agree to terms of use that, at minimum, include restrictions that prohibit such external end user from using the Appian Software in an unlawful manner, prohibits such user from reverse engineering or otherwise violating Appian's intellectual property rights in the Appian Software, and disclaims any liability on Appian's behalf for such external user's use of the Appian Software.

Cloud Subscription - Infrequent User (SKU 403-17600)

Payment. The Annual Fees set forth above are due annually in advance, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Cloud Infrequent User Subscription. A Cloud Infrequent User Subscription is a subscription that allows a User to accesses the Cloud Offering up to three times in any calendar month. If a Cloud Infrequent User's access extends from one day to another, each day counts as an access. Should a Cloud Infrequent User access the Cloud Offering more than three times in a calendar month, Subscriber shall seek to upgrade such User to become at least an Application User at Appian's current list price, or other such price agreed by the parties.

Government Acquisitions Management (Cloud) (SKU 403-25100)

Updates. Appian will provide Subscriber with access to any updates to the Application made generally available to Subscribers of the Application ("Application Update") during the Subscription Period.

Appian Government Clause Automation Solution - (Cloud) (SKU 403-25401, 403-25402 & 403-25403)& Appian Government Clause Automation Solution - (On-premise) (SKU 402-25401, 402-25402 & 402-25403)

Subscription Period. The Subscription Period begins on the Order Effective Date, unless a Start Date is stated in the Order Terms above, and continues for the number of months set forth above.

Payment. The Annual Fees set forth above are due annually, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Updates. Appian will provide Subscriber with access to any updates to the Application made generally available to Subscribers of the Application ("Application Update") during the Subscription Period.

Defect Correction. If, during the Subscription Period, the Application materially fails to conform to the Application's specific documentation at docs.appian.com (an "Application Defect") and Appian is able to reproduce the Application Defect in the version of the Application provided to the Subscriber, Appian will use commercially reasonable efforts to provide a correction ("Corrected Application").

Disclaimer. Appian is not responsible for installing any Corrected Application or Application Update. Subscriber is solely responsible for any customizations that it may make to the Application ("Subscriber Customizations"). Notwithstanding the generality of the foregoing, Appian is not responsible for modifying any Subscriber Customizations to make it operate with any Corrected Application or any Application Update. . Except as provided for in Section 8 of the Appian Cloud Subscription Agreement, and the limited obligations stated in these terms, Appian disclaims all express or implied warranties with respect to the Application, including but not limited to the implied warranties of fitness for a specific or general purpose or merchantability.

Clause Automation Solution Subscription and Restrictions. The Clause Automation Selection Application Subscription allows Subscriber to deploy, customize, configure, and maintain the Clause Automation Application (the "Application") in the Cloud Offering for use with respect to managing clauses, provisions and conditions with respect to procurement contracts and to automatically generate contracts from approved clauses. Appian will provision Subscriber with the objects and files necessary to deploy the Application. Subscriber may deploy the Application for an unlimited number of Users, however, Users of the application will be limited to employees of Subscriber (as such Subscriber is defined above). Subscriber's use of the Application is subject to the same subscription terms and restrictions that apply to Subscriber's usage of the baseline Cloud Offering under the Agreement. The Application is considered Appian confidential information as that term is defined in the Agreement. Appian will indemnify Subscriber from third party intellectual property infringement claims arising from Customer's authorized use of the Application, subject to the same indemnification terms and restrictions that apply to Subscriber's use of the Cloud Offering under the Agreement.

Appian IDP Monthly Extraction Block (SKU 403-26008)

IDP Extraction Block Subscription. An IDP Extraction Block allows the Subscriber to extract structured data from up to 50,000 pages of documents through the Cloud Offering in a single calendar month, in addition to the 20,000 pages per calendar month allowed at no cost as described in the Documentation. The line items set forth above show the number of IDP Extraction Blocks purchased during the Subscription Period. IDP Extraction Blocks are valid only during the calendar month of the Subscription Period in which they are purchased or are designated, and any unused extractions expire at the end of such calendar month of the Subscription Period.

IDP Extraction Block Overusage. Subscriber is required to purchase the number of IDP Extraction Blocks it believes are necessary during each year of the Subscription Period in advance. If Subscriber extracts in excess of 50,000 pages times the number of IDP Extraction Blocks shown in the line items above in a month, Subscriber agrees to enter into good faith discussions with Appian to purchase sufficient IDP Extraction Blocks to provide for such page extractions it anticipates will occur prior to the end of the current year of the Subscription Period.

Appian RPA - One Appian RPA Bot (SKU 403-27003)

Subscription Period. The Subscription Period begins on the Order Effective Date, unless a Start Date is stated in the Order Terms above, and continues for the number of months set forth above.

Payment. The Annual Fees set forth above are due annually, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Appian RPA Support. Any material non-conformity between the operation of the Appian RPA Software and Appian's corresponding documentation is considered an Issue and subject to resolution under Appian's Service Level Agreement. The self-managed portions of the Appian RPA Software (the integrated developer environment and the RPA Agents) are not subject to the availability guarantees in the Service Level Agreement. Subscriber is responsible for correcting defects in the Appian RPA robots created by Subscriber and its contractors. Notwithstanding anything to the contrary in the Service Level Agreement, Appian may, without liability to Subscriber, conduct scheduled downtime on the Appian RPA Software for up to ten (10) minutes each day. Appian will make reasonable efforts to schedule such maintenance at times that will minimize the impact on its subscribers' authorized use of the Appian RPA Software.

Appian RPA Software Definition. The Appian RPA Software contains four components: (1) the Appian RPA Console, a cloud based application which Subscriber may use and access over the Internet to deploy new robotic processes, manage resources, review data and metrics, and configure platform settings; (2) the Appian RPA Server, a cloud based service that Subscriber can use and access over the Internet to execute robotic processes and deploy RPA code; (3) the Appian RPA integrated developer environment, which Subscriber can install on Subscriber's computers and/or servers to develop Appian RPA robots; and (4) Appian RPA Agents, which Subscriber can download, install and deploy on Subscriber's computers and/or servers.

Appian RPA - Per Bot Subscription. The Appian RPA - Per Bot Subscription grants Subscriber a license to use the Appian RPA Software pursuant to the same license terms and conditions that apply to Subscriber's license to use the Cloud Offering, subject to the following additional terms and restrictions. Subscriber may use the Appian RPA - Per Bot Subscription to deploy the number of Appian RPA Agents set forth in the line items above each on one physical or virtual computer.

Appian RPA - Included 25 Bots (SKU 403-27004)

Appian RPA Support. Any material non-conformity between the operation of the Appian RPA Software and Appian's corresponding documentation is considered an Issue and subject to resolution under Appian's Service Level Agreement. The self-managed portions of the Appian RPA Software (the integrated developer environment and the RPA Agents) are not subject to the availability guarantees in the Service Level Agreement. Subscriber is responsible for correcting defects in the Appian RPA robots created by Subscriber and its contractors. Notwithstanding anything to the contrary in the Service Level Agreement, Appian may, without liability to Subscriber, conduct scheduled downtime on the Appian RPA Software for up to ten (10) minutes each day. Appian will make reasonable efforts to schedule such maintenance at times that will minimize the impact on its subscribers' authorized use of the Appian RPA Software.

Appian RPA Software Definition. The Appian RPA Software contains four components: (1) the Appian RPA Console, a cloud based application which Subscriber may use and access over the Internet to deploy new robotic processes, manage resources, review data and metrics, and configure platform settings; (2) the Appian RPA Server, a cloud based service that Subscriber can use and access over the Internet to execute robotic processes and deploy RPA code; (3) the Appian RPA integrated developer environment, which Subscriber can install on Subscriber's computers and/or servers to develop Appian RPA robots; and (4) Appian RPA Agents, which Subscriber can download, install and deploy on Subscriber's computers and/or servers.

Appian RPA - Included 25 Bots Subscription. The Appian RPA - Included 25 Bot Subscription grants Subscriber a license to use the Appian RPA Software pursuant to the same license terms and conditions that apply to Subscriber's license to use the Cloud Offering, subject to the following additional terms and restrictions. Appian will make available for provisioning the Appian RPA Software to deploy the up to 25 Appian RPA Robots in the subscription line item above in conjunction with the initial order of either but not both of the Subscriber's Platform User II Subscription or Appian Unlimited (Annual) Subscription. Further purchases of Platform User II Subscriptions or Appian Unlimited (Annual) shall not entitle customer to additional included Appian RPA Bots.

Appian RPA - Included 5 Bots (SKU 403-27006)

Appian RPA Support. Any material non-conformity between the operation of the Appian RPA Software and Appian's corresponding documentation is considered an Issue and subject to resolution under Appian's Service Level Agreement. The self-managed portions of the Appian RPA Software (the integrated developer environment and the RPA Agents) are not subject to the availability guarantees in the Service Level Agreement. Subscriber is responsible for correcting defects in the Appian RPA robots created by Subscriber and its contractors. Notwithstanding anything to the contrary in the Service Level Agreement, Appian may, without liability to Subscriber, conduct scheduled downtime on the Appian RPA Software for up to ten (10) minutes each day. Appian will make reasonable efforts to schedule such maintenance at times that will minimize the impact on its subscribers' authorized use of the Appian RPA Software.

Appian RPA Software Definition. The Appian RPA Software contains four components: (1) the Appian RPA Console, a cloud based application which Subscriber may use and access over the Internet to deploy new robotic processes, manage resources, review data and metrics, and configure platform settings; (2) the Appian RPA Server, a cloud based service that Subscriber can use and access over the Internet to execute robotic processes and deploy RPA code; (3) the Appian RPA integrated developer environment, which Subscriber can install on Subscriber's computers and/or servers to develop Appian RPA robots; and (4) Appian RPA Agents, which Subscriber can download, install and deploy on Subscriber's computers and/or servers.

Appian RPA - Included 5 Bots Subscription. The Appian RPA - Included 5 Bot Subscription grants Subscriber a license to use the Appian RPA Software pursuant to the same license terms and conditions that apply to Subscriber's license to use the Cloud Offering, subject to the following additional terms and restrictions. Appian will make available for provisioning the Appian RPA Software to deploy the up to 5 Appian RPA Robots in the subscription line item above in conjunction with the initial order of either but not both of the Subscriber's Application User II Subscription or Appian Unlimited (Monthly) Subscription. Further purchases of Application User II Subscriptions or Appian Unlimited (Monthly) shall not entitle customer to additional Appian RPA Bots, unless such purchases are, in the case of Application User II Subscriptions, for a new application built on Appian, or, in the case of Appian Unlimited (Monthly), for a separate Subscription Deployment from the one associated with this Order Form.

Resource Limited Appian RPA (SKU 403-27100)

Subscription Period. The Subscription Period begins on the Order Effective Date, unless a Start Date is stated in the Order Terms above, and continues for the number of months set forth above.

Payment. The Annual Fees set forth above are due annually, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Appian RPA Support. Any material non-conformity between the operation of the Appian RPA Software and Appian's corresponding documentation is considered an Issue and subject to resolution under Appian's Service Level Agreement. The self-managed portions of the Appian RPA Software (the integrated developer environment and the

RPA Agents) are not subject to the availability guarantees in the Service Level Agreement. Subscriber is responsible for correcting defects in the Appian RPA robots created by Subscriber and its contractors. Notwithstanding anything to the contrary in the Service Level Agreement, Appian may, without liability to Subscriber, conduct scheduled downtime on the Appian RPA Software for up to ten (10) minutes each day. Appian will make reasonable efforts to schedule such maintenance at times that will minimize the impact on its subscribers' authorized use of the Appian RPA Software.

Appian RPA Software Definition. The Appian RPA Software contains four components: (1) the Appian RPA Console, a cloud based application which Subscriber may use and access over the Internet to deploy new robotic processes, manage resources, review data and metrics, and configure platform settings; (2) the Appian RPA Server, a cloud based service that Subscriber can use and access over the Internet to execute robotic processes and deploy RPA code; (3) the Appian RPA integrated developer environment, which Subscriber can install on Subscriber's computers and/or servers to develop Appian RPA robots; and (4) Appian RPA Agents, which Subscriber can download, install and deploy on Subscriber's computers and/or servers.

Resource Limited Appian RPA Subscription. The Resource Limited Appian RPA Subscription grants Subscriber a license to use the Appian RPA Software pursuant to the same license terms and conditions that apply to Subscriber's license to use the Cloud Offering, subject to the following additional terms and restrictions. Subscriber may use the Limited Resource Appian RPA Subscription to deploy one Appian RPA Agent on up to the number of Resources identified in the line items above. For the purposes of this Order Form, a Resource means a physical or virtual computer. Additional cloud infrastructure may be necessary to deploy additional Appian RPA Agents, and must be purchased separately.

Resource Limited Appian RPA Provisioning. As a part of the Resource Limited Appian RPA Subscription, Appian will provision one XLarge production instance with up to 200 GB for storage and one Large non-production instance with 75 GB of storage.

Appian Platform User II (SKU 403-31002)

Subscription Period. The Subscription Period begins on the Order Effective Date, unless a Start Date is stated in the Order Terms above, and continues for the number of months set forth above.

Payment. The Annual Fees set forth above are due annually, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Platform User II Subscription. An Platform User II Subscription allows a specific User to access and use the Cloud Offering an unlimited number of times during the Subscription Period. Platform User II Subscriptions may be reassigned from time to time to new Users who are replacing former Users who have terminated employment or who have otherwise changed job status or function and no longer use the Cloud Offering.

Appian Application User II (SKU 403-32200)

Subscription Period. The Subscription Period begins on the Order Effective Date, unless a Start Date is stated in the Order Terms above, and continues for the number of months set forth above.

Payment. The Annual Fees set forth above are due annually, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Application User II Subscription. An Application User II Subscription allows a specific User to access and use the Cloud Offering an unlimited number of times during the Subscription Period solely to use the application identified in the line item above. Application User II Subscriptions may be reassigned from time to time to new Users who are replacing former Users who have terminated employment or who have otherwise changed job status or function and no longer use the Cloud Offering.

Appian Unauthenticated Portals (SKU 403-35000)

Appian Unauthenticated Portals Subscription. The Appian Unauthenticated Portals Subscription allows Subscriber to access and use the Appian Unauthenticated Portals functionality of the Cloud Offering described at docs.appian.com to deliver Appian user interfaces, information accessible through Appian applications, and Appian forms through a public-facing web site built on the Cloud Offering. Appian shall provision Subscriber with the Appian objects necessary to access the Appian Unauthenticated Portals functionality. There shall be no limit on the number of unauthenticated users who may access content or fill out generic forms made available to all unauthenticated users. Provided further, however, that Subscriber shall not configure the Cloud Offering to create a method of authenticating users using the Portals functionality (e.g., providing users with unique identifiers to retrieve content unique to such user) without using Appian authentication methods. Subscriber must be on version 22.1 of the Appian Cloud Offering in order to use Appian Unauthenticated Portals.

Mandatory Disclaimer and Portal Terms. When implementing the Appian Unauthenticated Portals functionality, Subscriber must, at minimum (a) maintain a link to an e-mail address through which Internet users may report abuse or intellectual property infringement; (b) have terms of use disclaiming Subscriber's and Appian's responsibility or liability for information uploaded by the visitors to the Portals-based website; (c) have terms of use reserving the right to remove any content posted to the Portals-based website. Furthermore, Subscriber may not configure the Portals functionality to expose any portion of the Appian Designer experience to the public. Subscriber shall indemnify and defend Appian against any claims (including damages, fines, penalties and legal fees) brought by third parties arising out of content posted by Subscriber or visitors to Subscriber's Portals-based website. Such obligation to indemnify Appian shall be excluded from any limitation of liability set forth in the Agreement.

Appian Unauthenticated Portals - Upgrade (SKU 403-35100)

Subscription Period. The Subscription Period begins on the Order Effective Date, unless a Start Date is stated in the Order Terms above, and continues for the number of months set forth above.

Payment. The Annual Fees set forth above are due annually, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Appian Unauthenticated Portals Subscription. The Appian Unauthenticated Portals Subscription allows Subscriber to access and use the Appian Unauthenticated Portals functionality of the Cloud Offering described at docs.appian.com to deliver Appian user interfaces, information accessible through Appian applications, and Appian forms through a public-facing web site built on the Cloud Offering. Appian shall provision Subscriber with the Appian objects necessary to access the Appian Unauthenticated Portals functionality. There shall be no limit on the number of unauthenticated users who may access content or fill out generic forms made available to all unauthenticated users. Provided further, however, that Subscriber shall not configure the Cloud Offering to create a method of authenticating users using the Portals functionality (e.g., providing users with unique identifiers to retrieve content unique to such user) without using Appian authentication methods. Subscriber must be on version 22.1 of the Appian Cloud Offering in order to use Appian Unauthenticated Portals.

Mandatory Disclaimer and Portal Terms. When implementing the Appian Unauthenticated Portals functionality, Subscriber must, at minimum (a) maintain a link to an e-mail address through which Internet users may report abuse or intellectual property infringement; (b) have terms of use disclaiming Subscriber's and Appian's responsibility or liability for information uploaded by the visitors to the Portals-based website; (c) have terms of use reserving the right to remove any content posted to the Portals-based website. Furthermore, Subscriber may not configure the Portals functionality to expose any portion of the Appian Designer experience to the public. Subscriber shall indemnify and defend Appian against any claims (including damages, fines, penalties and legal fees) brought by third parties arising out of content posted by Subscriber or visitors to Subscriber's Portals-based website. Such obligation to indemnify Appian shall be excluded from any limitation of liability set forth in the Agreement.

Appian Process Mining -- Unlimited (SKU 403-41000) & Appian Process Mining - Included 3 Processes (SKU 403-41200) & Appian Process Mining - Included One Process (SKU 403-41201) & Appian Process Mining – Per Process (Cloud) (SKU 403-41100)

Process Mining User Definition. A Process Mining User is a User that may access and use the Appian Process Mining Cloud Offering. Process Mining Users may not access or use the Appian Cloud Offering (the Appian low-code platform) unless separately licensed to do so.

Appian Process Mining Per Process Subscription. An Appian Process Mining Per Process Subscription allows Subscriber's Process Mining Users to access and use the Appian Process Mining Offering (the functionality of which is defined at docs.appian.com) an unlimited number of times to discover and analyze the number of Processes set forth in the line items above. A "Process" is defined as connected actions of humans or systems related to a business purpose, involving up to three (3) customer systems. Subscriber may provision the number of Process Mining Users that are reasonably necessary to engage in process mining discovery and analysis. Except as set forth in this Order Form, Subscriber's use of the Appian Process Mining Cloud Offering shall be subject to the same terms and conditions are as applicable to the Appian low-code platform Cloud Offering.

Appian Process Mining Cloud Offering Definition. Appian Process Mining Cloud Offering means the Appian Process Mining software (as described at docs.appian.com) hosted by Appian and made available to Subscribers. Appian will support the Appian Process Mining Cloud Offering in the same manner as the Appian low-code platform Cloud Offering as set forth in the Agreement, except that some support features are available with respect to the Appian low-code Cloud Offering only, as described at docs.appian.com.

Appian Process Mining - Included 3 Processes. Appian will make available for provisioning the Appian Process Mining software to discover and analyze the up to one Process in conjunction with the initial order of the Subscriber's Platform User II Subscription or Appian Unlimited Annual Subscription. A "Process" is defined as connected actions of humans or systems related to a business purpose, involving up to three (3) customer systems. Subscriber may provision the number of Process Mining Users that are reasonably necessary to engage in process mining discovery and analysis. Except as set forth in this Order Form, Subscriber's use of the Appian Process Mining Cloud Offering shall be subject to the same terms and conditions are as applicable to the Appian low-code platform Cloud Offering. Further purchases of Platform User II Subscriptions or Appian Unlimited Annual shall not entitle customer to additional Appian Process Mining Processes. Additional Processes must be purchased separately.

Appian Unlimited - Three Application Writer Users - One Year (SKU 403-43000)

Appian Unlimited Subscription. The Appian Unlimited Subscription permits Subscriber to provision up to the number of Application Builders set forth in the line item(s) above to write an unlimited number of applications that may be deployed to an unlimited number of Users within Subscriber's organization, or external customers of Subscriber's business during the Appian Unlimited Builder Subscription Period. At the end of the Appian Unlimited Builder Subscription Period., should Subscriber choose to continue to use the applications deployed during the Appian Unlimited Builder Subscription Period., the Subscriber will engage in the documentation process described below.

Appian Unlimited Subscription Limitations. The Appian Unlimited Subscription is subject to the following limitations: (a) during the Appian Unlimited Builder Subscription Period, the only new application development that may occur on Subscriber's instances of the Cloud Offering must be pursuant to the Appian Unlimited Subscription; (b) Subscriber may not import pre-existing applications, pre-built solutions or accelerators into the Cloud Offering as a part of the Appian Unlimited Subscription; (c) Subscriber must maintain pre-existing subscriptions to the Cloud Offering during the entire Subscription Period of this Order Form.

Documentation of Subscription Deployment. At the end of the Appian Unlimited Builder Subscription Period, Subscriber shall provide Appian with a description of the Subscription Deployment, including the name and functions of the applications, the identity of the User groups for the Subscription Deployment, and each User group's usage of the Subscription Deployment. Provided further, however, that an application or workflow that is in wireframe condition or not substantially completed prior to the end of the Appian Unlimited Builder Subscription Period shall not be considered part of the Subscription Deployment. Appian shall have the right to inspect the Subscription Deployment for conformance with this paragraph.

External User Flowdown Terms - Cloud. Prior to Subscriber choosing to making the Cloud Offering available to Users external to Subscriber's organization, Subscriber must require that each such external end user agree to terms of use that, at minimum, include restrictions that (a) prohibit such external end user from using them in an unlawful manner; (b) prohibits such user from reverse engineering or otherwise violating Appian's intellectual property rights in the Appian Software; and (c) disclaims any liability on Appian's behalf for such external user's use of the application(s) and Appian Software.

Appian Unlimited Subscription Definitions. "Appian Unlimited Builder Subscription Period." The Appian Unlimited Builder Subscription Period is the period set forth in the Appian Unlimited - Application Builder line item above.

"Application Builder" An Application Builder is a User with access to the designer environment of the Cloud Offering that creates and revises applications, objects, and integrations and provisions Users and user groups. Subscriber may not activate and deactivate Application Builder accounts for the purposes of sharing those accounts among multiple Users, although Subscriber may re-assign Application Builder User accounts if the person assigned that account is permanently re-assigned, terminates their employment, or is similarly unable to continue in their capacity as an Application Builder. User accounts created solely for testing purposes only do not count toward the Application Builder User account limit.

"Subscription Deployment" means the applications, objects, user groups, integrations and other outputs of the Appian Designer configured during the Appian Unlimited Builder Subscription Period.
Documentation of Subscription Deployment. At the end of the Appian Unlimited Subscription Period, Subscriber shall provide Appian with a description of the Subscription Deployment, including the name and functions of the applications, the identity of the User groups for the Subscription Deployment, and each User group's usage of the Subscription Deployment. Provided further, however, that an application or workflow that is in wireframe condition or not substantially completed prior to the end of the Appian Unlimited Subscription Period shall not be considered part of the Subscription Deployment. Appian shall have the right to inspect the Subscription Deployment for conformance with this paragraph.

Usage After Subscription Period. In order to use the Subscription Deployment after the term of the Initial Term, Subscriber will need to purchase an Appian Unlimited Ongoing Usage Subscription. The Annual Fees for such Appian Unlimited Ongoing Usage Subscription shall be set at the fees set forth in the line item for the Appian Unlimited Subscription above in accordance with the then current GSA Schedule Pricelist, plus any applicable fees for Maintenance Services. The Appian Unlimited Ongoing Usage Subscription permits Subscriber to (a) replace Users of the Subscription Deployment as they are transferred, reassigned, or terminated, or add additional Users to User groups created during the Initial Term; (b) revise the Subscription Deployment to correct defects in the way the applications work relative to their design; (c) revise the Subscription Deployment to take advantage of new features of the Cloud Offering; (d) redesign the user interfaces of the Subscription Deployment; (e) re-factor or redesign portions of the Subscription Deployment to increase Cloud Offering responsiveness; (f) create replacement integrations for integrations used in the Subscription Deployment; and (g) make modifications of applications in the Subscription Deployment that do not either add material new subject matter or material new numbers of users. Subscriber may not use the Appian Designer except as set forth in this paragraph unless Subscriber obtains a new subscription to the Cloud Offering for such usage.

Appian Unlimited Annual - Application Builder (Cloud) (SKU 403-43001) & Appian Unlimited Annual - Application Builder (On Premise) (SKU 402-43001)

Payment. The Annual Fees set forth above are due annually, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Appian Unlimited Subscription. The Appian Unlimited Subscription permits Subscriber to provision up to the number of Application Builders set forth in the line item(s) above to write an unlimited number of applications that may be deployed to an unlimited number of Users within Subscriber's organization, or external customers of Subscriber's business during the Appian Unlimited Builder Subscription Period. At the end of the Appian Unlimited Builder Subscription Period., should Subscriber choose to continue to use the applications deployed during the Appian Unlimited Builder Subscription Period., the Subscriber will engage in the documentation process described below.

Appian Unlimited Subscription Limitations. The Appian Unlimited Subscription is subject to the following limitations: (a) during the Appian Unlimited Builder Subscription Period, the only new application development that may occur on Subscriber's instances of the Cloud Offering must be pursuant to the Appian Unlimited Subscription; (b) Subscriber may not import pre-existing applications, pre-built solutions or accelerators into the Cloud Offering as a part of the Appian Unlimited Subscription; (c) Subscriber must maintain pre-existing subscriptions to the Cloud Offering during the entire Subscription Period of this Order Form.

Documentation of Subscription Deployment. At the end of the Appian Unlimited Builder Subscription Period, Subscriber shall provide Appian with a description of the Subscription Deployment, including the name and functions of the applications, the identity of the User groups for the Subscription Deployment, and each User group's usage of the Subscription Deployment. Provided further, however, that an application or workflow that is in wireframe

condition or not substantially completed prior to the end of the Appian Unlimited Builder Subscription Period shall not be considered part of the Subscription Deployment. Appian shall have the right to inspect the Subscription Deployment for conformance with this paragraph.

External User Flowdown Terms - Cloud. Prior to Subscriber choosing to making the Cloud Offering available to Users external to Subscriber's organization, Subscriber must require that each such external end user agree to terms of use that, at minimum, include restrictions that (a) prohibit such external end user from using them in an unlawful manner; (b) prohibits such user from reverse engineering or otherwise violating Appian's intellectual property rights in the Appian Software; and (c) disclaims any liability on Appian's behalf for such external user's use of the application(s) and Appian Software.

Appian Unlimited Subscription Definitions. "Appian Unlimited Builder Subscription Period." The Appian Unlimited Builder Subscription Period is the period set forth in the Appian Unlimited - Application Builder line item above.

"Application Builder" An Application Builder is a User with access to the designer environment of the Cloud Offering that creates and revises applications, objects, and integrations and provisions Users and user groups. Subscriber may not activate and deactivate Application Builder accounts for the purposes of sharing those accounts among multiple Users, although Subscriber may re-assign Application Builder User accounts if the person assigned that account is permanently re-assigned, terminates their employment, or is similarly unable to continue in their capacity as an Application Builder. User accounts created solely for testing purposes only do not count toward the Application Builder User account limit.

"Subscription Deployment" means the applications, objects, user groups, integrations and other outputs of the Appian Designer configured during the Appian Unlimited Builder Subscription Period.

Appian RPA for Appian Unlimited. The Appian Unlimited Subscription permits Subscriber to use the Appian RPA Software pursuant to the same terms and conditions that apply to Subscriber's license to use the Cloud Offering, subject to the following additional terms and restrictions. Subscriber may use the Appian RPA Subscription to deploy an unlimited number of Appian RPA Robots, but Subscriber may only use the Appian RPA Software in connection with applications built as part of the Subscription Deployment. Additional cloud infrastructure may be necessary to deploy additional Appian RPA robots, and must be purchased separately. The Appian RPA Software contains four components: (1) the Appian RPA Console, a cloud based application which Subscriber may use and access over the Internet to deploy new robotic processes, manage resources, review data and metrics, and configure platform settings; (2) the Appian RPA Server, a cloud based service that Subscriber can use and access over the Internet to execute robotic processes and deploy RPA code; (3) the Appian RPA integrated developer environment, which Subscriber can install on Subscriber's computers and/or servers to develop Appian RPA robots; and (4) Appian RPA Agents, which Subscriber can download, install and deploy on Subscriber's computers and/or servers.

Any material non-conformity between the operation of the Appian RPA Software and Appian's corresponding documentation is considered an Issue and subject to resolution under Appian's Service Level Agreement. The self-managed portions of the Appian RPA Software (the integrated developer environment and the RPA Agents) are not subject to the availability guarantees in the Service Level Agreement. Subscriber is responsible for correcting defects in the Appian RPA robots created by Subscriber and its contractors. Notwithstanding anything to the contrary in the Service Level Agreement, Appian may, without liability to Subscriber, conduct scheduled downtime on the Appian RPA Software for up to ten (10) minutes each day. Appian will make reasonable efforts to schedule such maintenance at times that will minimize the impact on its subscribers' authorized use of the Appian RPA Software.

Appian Unlimited Monthly - Application Builder (Cloud) (SKU 403-43002) &Appian Unlimited Monthly - Usage License (On Premise) (SKU 402-43101)

Payment. The Annual Fees set forth above are due annually, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Appian Unlimited Subscription. The Appian Unlimited Subscription permits Subscriber to provision up to the number of Application Builders set forth in the line item(s) above to write an unlimited number of applications that may be deployed to an unlimited number of Users within Subscriber's organization, or external customers of Subscriber's business during the Appian Unlimited Builder Subscription Period. At the end of the Appian Unlimited Builder

Subscription Period., should Subscriber choose to continue to use the applications deployed during the Appian Unlimited Builder Subscription Period., the Subscriber will engage in the documentation process described below.

Appian Unlimited Subscription Limitations. The Appian Unlimited Subscription is subject to the following limitations: (a) during the Appian Unlimited Builder Subscription Period, the only new application development that may occur on Subscriber's instances of the Cloud Offering must be pursuant to the Appian Unlimited Subscription; (b) Subscriber may not import pre-existing applications, pre-built solutions or accelerators into the Cloud Offering as a part of the Appian Unlimited Subscription; (c) Subscriber must maintain pre-existing subscriptions to the Cloud Offering during the entire Subscription Period of this Order Form.

Documentation of Subscription Deployment. At the end of the Appian Unlimited Builder Subscription Period, Subscriber shall provide Appian with a description of the Subscription Deployment, including the name and functions of the applications, the identity of the User groups for the Subscription Deployment, and each User group's usage of the Subscription Deployment. Provided further, however, that an application or workflow that is in wireframe condition or not substantially completed prior to the end of the Appian Unlimited Builder Subscription Period shall not be considered part of the Subscription Deployment. Appian shall have the right to inspect the Subscription Deployment for conformance with this paragraph.

External User Flowdown Terms - Cloud. Prior to Subscriber choosing to making the Cloud Offering available to Users external to Subscriber's organization, Subscriber must require that each such external end user agree to terms of use that, at minimum, include restrictions that (a) prohibit such external end user from using them in an unlawful manner; (b) prohibits such user from reverse engineering or otherwise violating Appian's intellectual property rights in the Appian Software; and (c) disclaims any liability on Appian's behalf for such external user's use of the application(s) and Appian Software.

Appian Unlimited Subscription Definitions. "Appian Unlimited Builder Subscription Period." The Appian Unlimited Builder Subscription Period is the period set forth in the Appian Unlimited - Application Builder line item above.

"Application Builder" An Application Builder is a User with access to the designer environment of the Cloud Offering that creates and revises applications, objects, and integrations and provisions Users and user groups. Subscriber may not activate and deactivate Application Builder accounts for the purposes of sharing those accounts among multiple Users, although Subscriber may re-assign Application Builder User accounts if the person assigned that account is permanently re-assigned, terminates their employment, or is similarly unable to continue in their capacity as an Application Builder. User accounts created solely for testing purposes only do not count toward the Application Builder User account limit.

"Subscription Deployment" means the applications, objects, user groups, integrations and other outputs of the Appian Designer configured during the Appian Unlimited Builder Subscription Period.

Appian RPA for Appian Unlimited. The Appian Unlimited Subscription permits Subscriber to use the Appian RPA Software pursuant to the same terms and conditions that apply to Subscriber's license to use the Cloud Offering, subject to the following additional terms and restrictions. Subscriber may use the Appian RPA Subscription to deploy an unlimited number of Appian RPA Robots, but Subscriber may only use the Appian RPA Software in connection with applications built as part of the Subscription Deployment. Additional cloud infrastructure may be necessary to deploy additional Appian RPA robots, and must be purchased separately. The Appian RPA Software contains four components: (1) the Appian RPA Console, a cloud based application which Subscriber may use and access over the Internet to deploy new robotic processes, manage resources, review data and metrics, and configure platform settings; (2) the Appian RPA Server, a cloud based service that Subscriber can use and access over the Internet to execute robotic processes and deploy RPA code; (3) the Appian RPA integrated developer environment, which Subscriber can install on Subscriber's computers and/or servers to develop Appian RPA robots; and (4) Appian RPA Agents, which Subscriber can download, install and deploy on Subscriber's computers and/or servers.

Any material non-conformity between the operation of the Appian RPA Software and Appian's corresponding documentation is considered an Issue and subject to resolution under Appian's Service Level Agreement. The self-managed portions of the Appian RPA Software (the integrated developer environment and the RPA Agents) are not subject to the availability guarantees in the Service Level Agreement. Subscriber is responsible for correcting defects in the Appian RPA robots created by Subscriber and its contractors. Notwithstanding anything to the contrary in the Service Level Agreement, Appian may, without liability to Subscriber, conduct scheduled downtime on the Appian

RPA Software for up to ten (10) minutes each day. Appian will make reasonable efforts to schedule such maintenance at times that will minimize the impact on its subscribers' authorized use of the Appian RPA Software.

Appian Unlimited Annual (& Monthly) - Usage Subscription (Cloud) (SKU 403-43100 & 403-43101) & Appian Unlimited Annual - Usage License (On Premise) (SKU 402-43100) Appian Unlimited Monthly - Usage License (On Premise) (SKU 402-43101)

Payment. The Annual Fees set forth above are due annually, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Appian Unlimited Ongoing Usage Subscription. The Appian Unlimited Ongoing Usage Subscription permits Subscriber to (a) replace Users of the Subscription Deployment as they are transferred, reassigned, or terminated, or add additional Users to User groups created during the Appian Unlimited Builder Subscription Period; (b) revise the Subscription Deployment to correct defects in the way the applications work relative to their design; (c) revise the Subscription Deployment to take advantage of new features of the Cloud Offering; (d) redesign the user interfaces of the Subscription Deployment; (e) re-factor or redesign portions of the Subscription Deployment to increase Cloud Offering responsiveness; (f) create replacement integrations for integrations used in the Subscription Deployment and (g) make modifications of applications in the Subscription Deployment that do not either add material new subject matter or material new numbers of users. Subscriber may not use the Appian Designer except as set forth in this paragraph unless Subscriber obtains a new subscription to the Cloud Offering for such usage.

Appian Unlimited Ongoing Usage Subscription Renewal. Upon agreement of the parties, the Appian Unlimited Ongoing Usage Subscription shall renew at annual fees equal to the final Annual Fees for the Appian Unlimited Subscription set forth in this Order Form in accordance with the then current GSA Schedule Pricelist.

Appian Unlimited II Annual - Usage Subscription (Cloud) (SKU 403-44000) & **Appian Unlimited II Monthly - Usage Subscription (Cloud) (SKU 403-44**100)

Subscription Period. The Subscription Period begins on the Order Effective Date, unless a Start Date is stated in the Order Terms above, and continues for the number of months set forth above.

Payment. The Annual Fees set forth above are due annually, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Appian Unlimited Ongoing Usage Subscription. The Appian Unlimited Ongoing Usage Subscription permits Subscriber to (a) replace Users of the Subscription Deployment as they are transferred, reassigned, or terminated, or add additional Users to User groups created during the Appian Unlimited Builder Subscription Period; (b) revise the Subscription Deployment to correct defects in the way the applications work relative to their design; (c) revise the Subscription Deployment to take advantage of new features of the Cloud Offering; (d) redesign the user interfaces of the Subscription Deployment; (e) re-factor or redesign portions of the Subscription Deployment to increase Cloud Offering responsiveness; (f) create replacement integrations for integrations used in the Subscription Deployment and (g) make modifications of applications in the Subscription Deployment that do not either add material new subject matter or material new numbers of users. Subscriber may not use the Appian Designer except as set forth in this paragraph unless Subscriber obtains a new subscription to the Cloud Offering for such usage.

Appian Unlimited Ongoing Usage Subscription Renewal. Upon agreement of the parties, the Appian Unlimited Ongoing Usage Subscription shall renew at annual fees equal to the final Annual Fees for the Appian Unlimited Subscription set forth in this Order Form in accordance with the then current GSA Schedule Pricelist.

Appian Unlimited II Annual - Application Builder (Cloud) (SKU 403-44001) & **Appian Unlimited II Monthly - Application Builder (Cloud) (SKU 403-44101**)

Subscription Period. The Subscription Period begins on the Order Effective Date, unless a Start Date is stated in the Order Terms above, and continues for the number of months set forth above.

Payment. The Annual Fees set forth above are due annually, with the first payment being due on the Order Effective Date. Any fees identified as Upfront Fees are due and payable on the Order Effective Date.

Appian Unlimited Subscription Limitations. The Appian Unlimited Subscription is subject to the following limitations: (a) during the Appian Unlimited Builder Subscription Period, the only new application development that may occur on Subscriber's instances of the Cloud Offering must be pursuant to the Appian Unlimited Subscription; (b) Subscriber may not import pre-existing applications, pre-built solutions or accelerators into the Cloud Offering as a part of the Appian Unlimited Subscription; (c) Subscriber must maintain pre-existing subscriptions to the Cloud Offering during the entire Subscription Period of this Order Form.

Documentation of Subscription Deployment. At the end of the Appian Unlimited Builder Subscription Period, Subscriber shall provide Appian with a description of the Subscription Deployment, including the name and functions of the applications, the identity of the User groups for the Subscription Deployment, and each User group's usage of the Subscription Deployment. Provided further, however, that an application or workflow that is in wireframe condition or not substantially completed prior to the end of the Appian Unlimited Builder Subscription Period shall not be considered part of the Subscription Deployment. Appian shall have the right to inspect the Subscription Deployment for conformance with this paragraph.

External User Flowdown Terms - Cloud. Prior to Subscriber choosing to making the Cloud Offering available to Users external to Subscriber's organization, Subscriber must require that each such external end user agree to terms of use that, at minimum, include restrictions that (a) prohibit such external end user from using them in an unlawful manner; (b) prohibits such user from reverse engineering or otherwise violating Appian's intellectual property rights in the Appian Software; and (c) disclaims any liability on Appian's behalf for such external user's use of the application(s) and Appian Software.

Appian Unlimited Subscription Definitions. "Appian Unlimited Builder Subscription Period." The Appian Unlimited Builder Subscription Period is the period set forth in the Appian Unlimited - Application Builder line item above.

"Application Builder" An Application Builder is a User with access to the designer environment of the Cloud Offering that creates and revises applications, objects, and integrations and provisions Users and user groups. Subscriber may not activate and deactivate Application Builder accounts for the purposes of sharing those accounts among multiple Users, although Subscriber may re-assign Application Builder User accounts if the person assigned that account is permanently re-assigned, terminates their employment, or is similarly unable to continue in their capacity as an Application Builder. User accounts created solely for testing purposes only do not count toward the Application Builder User account limit.

"Subscription Deployment" means the applications, objects, user groups, integrations and other outputs of the Appian Designer configured during the Appian Unlimited Builder Subscription Period.